

Application No. 10/002,743
Information Disclosure Statement

Customer No. 01933

Attorney Docket No. 01702/LH

**IN THE UNITED STATES PATENT
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO
Serial No. : 10/002,743
Filed : November 2, 2001
For : TECHNICAL SUPPORT SYSTEM
Art Unit : 3623
Examiner : Romain Jeanty

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Dated: August 18, 2005

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INFORMATION DISCLOSURE STATEMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

SIR:

Submitted herewith is a Form PTO/SB/08A listing publications
which were cited by the Examiner in an Office Action dated August
3, 2005 in related application Serial No. 10/002,745.

It is respectfully requested that these publications be
considered and made of record in the present application.

It is respectfully requested that an initialed copy of the
Form PTO/SB/08A be returned to indicate that these publications
have been considered and made of record.

Respectfully submitted,

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INFORMATION DISCLOSURE
STATEMENT BY APPLICANT

Sheet

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of

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Application Number	10/002,743
Filing Date	November 2, 2001
First Named Inventor	Toshio UENO
Group Art Unit	3623
Examiner Name	Romain Jeanty
Attorney Docket Number	01702/LH

U.S. PATENT DOCUMENTS

Exam. Inits*	Cite No ¹	Document Number	Kind Code ²	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion
		5,197,005	A	SHWARTZ et al	03-23-1993	
		5,446,883	A	KIRKBRIDE et al	08-29-1995	
		6,766,320	B1	WANG et al	07-20-2004	

FOREIGN PATENT DOCUMENTS

Exam Inits*	Cite No ¹	Office ³	Document Number ⁴	Kind Code ⁵	Name of Patentee or Applicant	Publication Date MM-DD-YYYY	Relevant Portion	T ⁶
Examiner Signature				Date Considered				

* EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609. Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

¹ Unique citation designation number. ² See kinds of U.S. Patent Documents. ³ Enter Office that issued the document, by the two-letter code (WIPO Standard ST.3). ⁴ For Japanese patent documents, the indication of the year of the reign of the Emperor must precede the serial number of the patent document. ⁵ Kind of document by the appropriate symbols as indicated on the document under WIPO Standard ST. 16 if possible.

⁶ Mark here if English translation is attached.

DATE MAILED: August 18, 2005